## OPERATING INSTRUCTIONS



ReSound V Model V10

ReSound V

# GN RESOUND V SERIES COMPLETELY-IN-THE-CANAL PERSONAL HEARING SYSTEM

## Congratulations on the purchase of your new fully-digital GN ReSound hearing instrument!

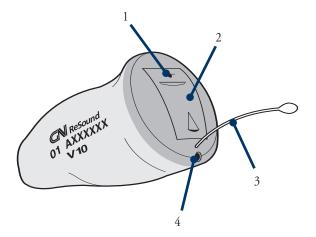
GN ReSound's state-of-the-art hearing technology, together with the smallest possible size of a CIC (Completely-In-the-Canal) hearing instrument, will bring outstanding sound quality to your family, social and professional life.

Your hearing instrument has been adjusted to your individual hearing loss. Please familiarize yourself with the information in this booklet. Proper understanding and use of your new GN ReSound hearing instrument will allow you to derive maximum hearing benefit.

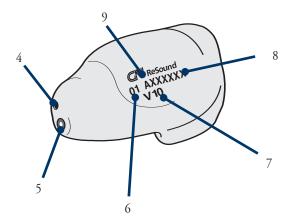
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#### Your ReSound V Hearing Instrument

- 1. Microphone Sound Inlet
- 2. Battery Compartment
- 3. Removal Cord
- 4. Air Vent



- 5. Sound Outlet
- 6. Year of Manufacture
- 7. Model
- 8. Serial Number
- 9. Manufacturer



#### **User Operated Controls**

#### Volume Control

The volume control in your ReSound V instrument is fully automatic, so there is no need to bother with adjustments. Your instrument has been programmed to vary its amplification according to your needs.

#### On/Off Function

Your ReSound V CIC (Completely-In-the-Canal) is equipped with an on/off switch integrated into the battery

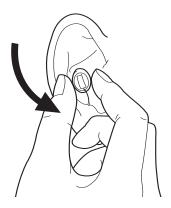
compartment. When the battery compartment is

fully closed, the instrument is turned on in its functional mode.

To turn the instrument off, open the battery compartment with your fingernail.

Whenever you are not wearing the instrument,

remember to turn it off to reduce battery consumption.



#### Insertion of the Hearing Instrument

To insert the hearing instrument into your ear:

- 1. Grip the instrument with your thumb and forefinger, either above and below or on the sides (as shown).
- 2. Insert the instrument into your ear canal.

**Note**: It may be helpful to pull your earlobe up and outward, with your opposite hand, while inserting.

By experimenting, you may find a method that is easier for you. When properly inserted, the instrument should fit comfortably and tightly in your ear. It is important that the custom shell fits correctly into your ear. If your hearing instrument irritates your ear in any way and prevents you from wearing your hearing instrument, please contact your hearing care professional to have the custom shell modified. You should never attempt to modify the shape of the custom shell yourself.

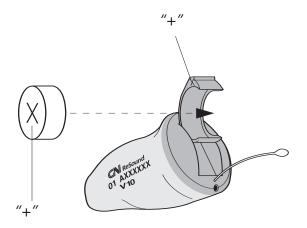
#### Removal of the Hearing Instrument

To remove the hearing instrument, simply grasp the removal cord with your thumb and forefinger and pull outward. Consult your hearing care professional if you have difficulty removing the hearing instrument.

#### Changing the Battery

The batteries for the hearing instrument are quite small, and may cause difficulty seeing the battery and battery door markings. A magnifying glass and good lighting may be helpful.

When the battery voltage/power decreases to a certain level, the instrument will stop amplifying and emit a soft beeping signal. This signal will continue for about one minute and then the instrument will be automatically switched off. Therefore, it is recommended that you keep a spare battery on hand.



Open the battery compartment completely using your fingernail, as described earlier. After removing the old battery, insert the new one with the "+" (flat) side facing the "+" on the battery door. It should fit in like a puzzle piece. The battery door should close very easily. Never use force to close the door as this may damage your hearing instrument.

Always use a size 10 Zinc-Air battery. Please note that if the battery is weak, the hearing instrument performance will be reduced. Removing the battery when you are not wearing the instrument for a longer period will help prevent corrosion of the battery contacts and reduce battery consumption.

#### **Battery Warning Information**

Batteries contain dangerous substances and should be disposed of carefully in the interest of your safety and for the environment.

- Do NOT attempt to recharge batteries which are not specifically designated rechargeable as they may leak or explode.
- Do NOT attempt to dispose of batteries by burning them.
- · Keep batteries away from small children and pets.
- Do NOT place batteries in your mouth.

If swallowed, see a physician immediately.

#### **Daily Maintenance**

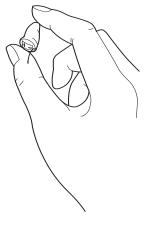
Keep your hearing instrument clean and dry. Wipe the case with a soft cloth or tissue after use to remove grease or moisture. If the instrument has been exposed to high humidity or perspiration, enclose it in a sealed container together with a drying agent (dessicator) overnight.

Consult your hearing care professional concerning which drying agent to use.

To avoid the need for unwarranted repairs:

- Never immerse the instrument in water or other liquids since this may cause permanent damage to the circuitry.
- Protect your hearing instrument from rough handling, and avoid dropping it on hard surfaces or floors.
- Do not leave the instrument in or near direct heat or sunlight since excessive heat can damage the instrument or deform the casing.





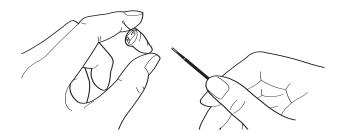
#### Cleaning the Microphone Sound Inlet

For proper function of the microphone, it is important to clean the sound inlet to remove dust or other sound disturbing debris. The soft brush, provided with your hearing instrument, can be used for this purpose. Your hearing care professional can instruct you on how to properly use this tool.

#### Changing the Sound Outlet Filter/ Cleaning the Sound Outlet

Your ReSound V hearing instrument may be equipped with a sound outlet filter (consult your hearing care professional). This filter is located at the end of the sound outlet and prevents debris from getting into the hearing instrument. If the hearing instrument seems to have lost power and changing the battery does not help, the filter may be blocked, and needs to be changed. Your hearing care professional can instruct you on how to change the filter.

If your hearing instrument does not have a filter, ear wax and/or other debris may collect in the sound channel. The cleaning loop, provided with your hearing instrument, can easily be used to remove this material. Your hearing care professional can instruct you on how to properly use this tool. When using this tool, be careful not to damage or pull the tubing found at the opening of the sound outlet. If this is pulled out, the hearing instrument may need to be returned for repair.

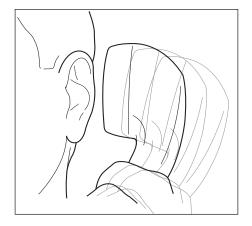


#### Telephone Use

Your hearing instrument allows you to use the telephone as you ordinarily do.

You may need to move the handset around slightly to avoid feedback whistling.

Using the telephone, while wearing your hearing instrument, may require some practice.



#### Repairs

If your GN ReSound hearing instrument malfunctions, it must be repaired by a qualified technician. Do not attempt to open the case of the hearing instrument since this would invalidate the warranty. If your GN ReSound hearing instrument requires service, please contact your hearing care professional for assistance.

#### **General Precautions**

- Consult a physician if you find a foreign object in your ear canal, if you experience skin irritation or if excessive ear wax accumulates with the use of the hearing instrument.
- Different types of radiation, e.g. from NMR or CT scanners, may damage the hearing instrument. Therefore, do not wear the hearing instrument during these or other corresponding scanning procedures. Other types of radiation (burglary alarms, room surveillance systems, radio equipment, mobile telephones, etc) contain less energy and will not damage the hearing instrument. They could however momentarily affect the sound quality or create strange sounds from the hearing instruments.
- Warning: Do not wear the hearing instrument in mines or other explosive areas, unless those areas are certified for hearing instrument use.

#### **Technical Data**

Maximum output (2cc coupler / IEC 60118-7) 107 dB SPL (Typical)

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#### TROUBLESHOOTING GUIDE

SYMPTOM	CAUSE
Dead	<ul> <li>Not turned on</li> <li>Battery low/dead</li> <li>Battery improperly inserted</li> <li>Blocked sound outlet</li> <li>Blocked cerumen filter</li> </ul>
Not loud enough	<ul> <li>Battery low</li> <li>Instrument loose</li> <li>Blocked sound outlet</li> <li>Blocked cerumen filter</li> <li>Change in hearing</li> <li>Excessive ear wax</li> <li>Volume set too low</li> </ul>
Whistles	<ul><li>Instrument improperly inserted</li><li>Poorly fitting instrument</li></ul>
Not clear, Distorted	<ul><li>Battery low</li><li>Poorly fitting instrument</li></ul>

#### POSSIBLE REMEDY

- Turn on
- Replace battery
- Insert battery properly
- Clean sound outlet
- Change cerumen filter
- Replace battery
- Reinsert carefully
- Clean sound outlet
- Change cerumen filter
- Consult your hearing care professional
- Consult your physician
- Consult your hearing care professional
- Remove and reinsert
- Consult your hearing care professional
- Replace battery
- Consult your hearing care professional



Please ask your local hearing care professional concerning disposal of your hearing instrument

Any issues relating to the EU Medical Device Directive 93/42/EEC should be directed to GN ReSound A/S.



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